



IMPORTANT INFORMATION REGARDING YOUR HEALTH REIMBURSEMENT ACCOUNT BENEFITS

Hello Coalition of Detroit Public Safety Unions Trust Participant!

Welcome to your 2020 Health Reimbursement Account (HRA) benefit! We are excited to introduce you to our user-friendly online portal and mobile app which allow you to easily upload claims and view transactions.

To log in to the online portal, please visit <https://abs.lh1ondemand.com>.

When logging in for the first time on or after January 1, 2020 your username and password* will use the same format:

1. First letter of your first name
2. Your last name
3. Your date of birth; DDMMYY format

For example, if your name is Jane Smith and your birthday is January 30th, 1970, see the example below:

Username: jsmith300170

Password: jsmith300170

* Please note passwords must be changed within 365 days following your benefit effective date.

After January 1st, please search for “Automated Benefit Svcs FSA” on your Android or Apple device and follow the download instructions. Your login for the mobile application will be the same Username and Password as the online portal.



If you have any issues or concerns logging in, please contact us at 833-239-1275.

Letters will be mailed to your address on file for any claim substantiation receipts that may be required. This may be for items such as vision statements and RX copays. If you wish to receive your claim substantiation notification letters faster, you have the option to “Go Green” and receive your notifications electronically. To change your preference from mail to paperless, please log in to the online portal and follow this path: Tools & Support > How Do I > Notification Preferences.

We are excited to be partnering with Coalition of Detroit Public Safety Unions Trust on administering this valuable benefit for their employees.

Sincerely,

Automated Benefit Services, Inc